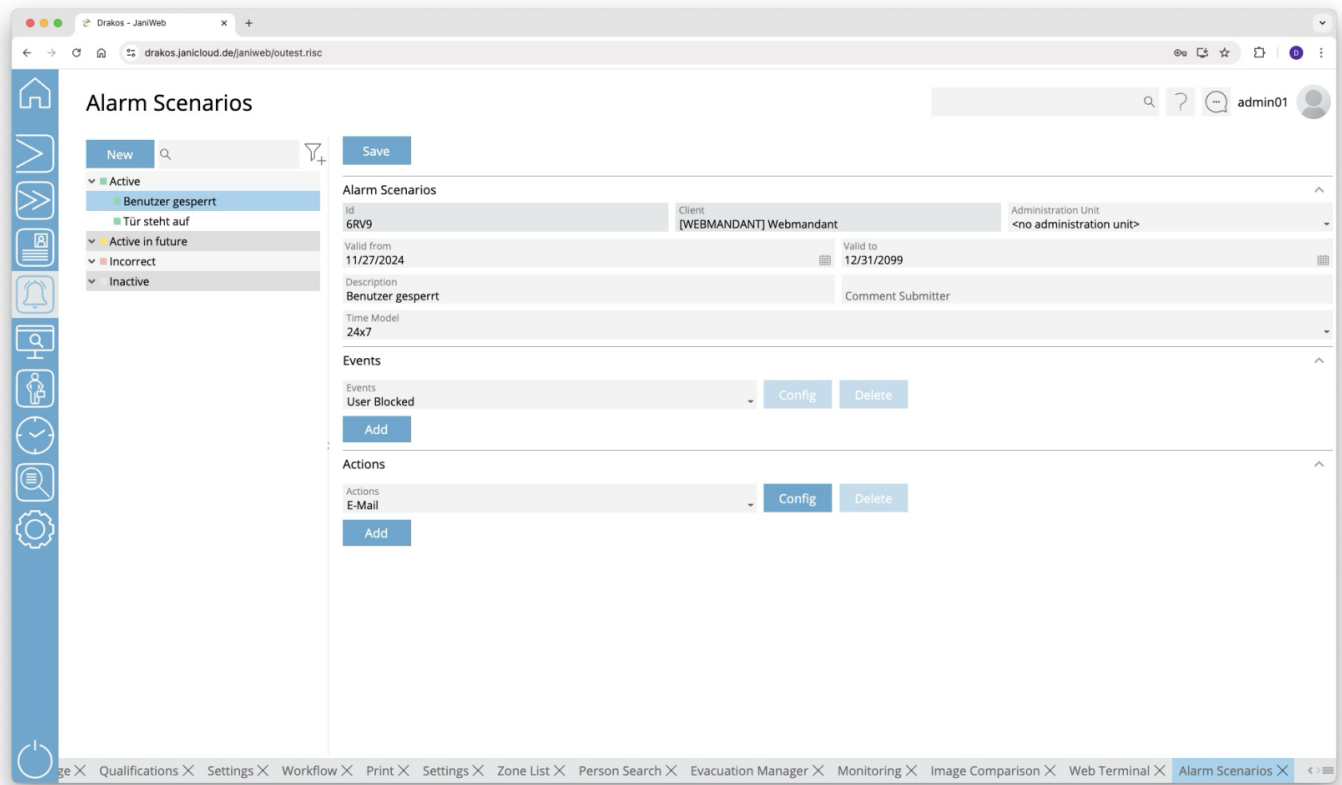


Alarm Scenarios

Use the menu item *Alarm Scenarios* to define various events and the subsequent actions.



List of scenarios

The list contains all the alarm scenarios that have already been created. Select a scenario to view details.

The list offers the following options:

- **Search:** Enter text or numbers in the search field (magnifying glass icon) at the top to search for groups. The entries take effect immediately: the list only displays hits. The search is not case sensitive.
- **Filter:** Press the filter icon. Select the criteria for which you want to display groups. Changes are visible immediately.

Button *New*

1. Press *New* to create a new alarm scenario.
2. Enter a meaningful *Description*, select a *Client* and define a validity period (*Valid from* – *Valid to*).
3. Select a *Time Model* during which the scenario should be active.
4. Select the *Events* that should trigger actions. A scenario can include several events and actions.
5. Select the *Actions* to be triggered when the events occur.

Button *Save*

Press *Save* to apply your changes.

Area *Events*

Define one or several events that trigger an action. Multiple events are linked logically by OR (one match is sufficient).

Button *Add*

Press *Add* to add another event.

Button *Config*

Press *Config* to set the details for the event.

The following events are available:

- *User Blocked*: A user is blocked.
- *Block due to inactivity*: A person is blocked because they have not been active for a longer period of time (e.g. no booking for a certain number of days).
- *Block due to duplicate badge number*: A duplicate badge number exists in the system (e.g. due to duplicate allocation via the web application and an ERP system).
- *Failed login*: A certain number of failed login attempts for the same user have been detected (unknown users can be excluded).
- *Offline Component Battery Status*: The battery level of an offline component is too low.
- *OSS Configuration Error*: OSS has not been configured correctly.
- *OSS Event*: An OSS event has occurred.
- *OSS Block List Error*: An error has occurred in the configuration of the OSS blocklist.
- *Server Log*: A specific system message has occurred.

Area *Actions*

Define one or more *Actions* here that are to be triggered when the defined events occur.

Button *Add*

Press *Add* to add another action.

Button *Config*

Press *Config* to specify details for the action.

You can configure automatically sent E-Mails (*Mail* action) as follows:

- *Recipient*: Enter the recipient's E-Mail address. Press the plus icon to add further recipients.
- *Subject, Body*: Enter the desired text. Use the predefined variables by dragging them to the desired position in the body text or subject.

Press *Save* to save the E-Mail configuration.

Revision #5

Created 2024-11-27 09:56:19 UTC by DRAKOS

Updated 2025-10-06 09:58:22 UTC by DRAKOS